

The Company offers Two - year warranty for repairing or replacement parts, free of cost against defects in manufacturing functional subject to the following terms and conditions.

1. This warranty is valid only if this card is duly signed and stamped by our dealer and is produced along with the original customer's copy of the purchase bill.
2. Warranty period starts from the date of purchase from our authorized dealer only.
3. The appliance has to be used with all normal care and maintenance and in accordance with instructions for use recommended by the company, as enumerated in the instruction manual.
4. The Appliance should not be repaired, tampered or altered by any agency or person other than an authorised company personal or their service centers.
5. Plastic and glass parts, which are not covered under this warranty.
6. The Appliances subject to normal wear & tear, misuse, neglect, accident including technical, breakdown etc. or non compliance of the instruction given in the instruction manual, improper installation is not covered by this warranty.
7. The customer is responsible for bringing the defective product to the service centre / manufacturer for servicing and collecting the same at his/her own cost.
8. The Appliances is meant for domestic use only.
9. Parts repaired or replaced under this warranty are warranted only for the remainder of the original warranty period, that is not fresh warranty is limited shall commence for the said replaced / repaired part.
10. Liability under terms of warranty is limited to the value of the repairs / replacement of the parts found to be defective within the warranty period. All parts may have been replaced, shall have been replaced, shall become the property of the company.
11. Under the terms of warranty, installation, free service will be provided only within the municipal limits of the cities/to where the company has its branches or authorized representatives. Service outside the municipal limits specified above will be provided after charging the actual to and fro travelling and incidental expenses, as prevailing from time to time.
12. This decision of the company is final and binding on all matters arising out of this warranty.
13. This warranty is issued at Delhi, and courts at Delhi shall have exclusive jurisdiction over matters following from this warranty. In case of any dispute, arising out the same shall be settled by an Arbitrator, in accordance with the provision of Arbitration and condition Act. 1996.



WARRANTY CARD

From The date of purchase

Product Name :	GEM Washer		
Model Name :			
Serial No :	(Dealer / Retailer to fill as per the details of sticker on your Product)		
Purchase Date :	(DD)	(MM)	(YYYY)
Bill No. :			
Customer Name & Address :			
Dealer Name :			
Dealer's Name, Signature & Stamp		Customer's Signature	

I accept the Terms & Conditions of the Warranty



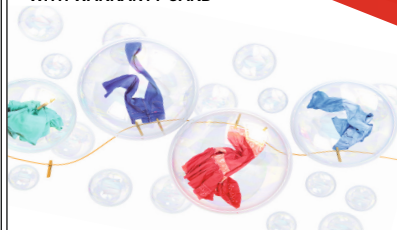
EMPIRE HOME APPLIANCES LTD.
1/7, West Patel Nagar, New Delhi - 110008, INDIA
Tel: 91-11-25885791, 25885792
Email: info@gem.net.in



Customer Care
8882-650-660

GEM
Designed To Organise

USER MANUAL WITH WARRANTY CARD



**HEALTH FOR YOU.
CARE FOR YOUR FAMILY.**

**Model No.
GWW72
GWW95**



RoHS COMPLAINT

INSTRUCTION MANUAL

Please read this manual carefully before operating the machine

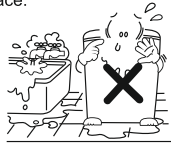
SAFETY MEASURES

Observe the following guidelines for the durability of the washing machine and safety problems.

- Do not expose the washing machine to direct sunlight or rain



- Do not install the washing machine around a damp place.



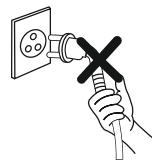
- Do not sprinkle water over the control panel switches.



- Do not plug many cords in one outlet at the same time.



- When plugging out the power cord, do not hold the wire.



- Keep children away from the washing machine.



- Keep the Machine away from fire or heat source.



- Do not pour caustic soda & bleach over the washing machine. It causes damage to the rubber parts.



- Do not pour water with a temperature exceeding 50° C into the tub.



- Make sure of closing the lid, particularly during spinning.



- Do not put your hands into the rotating tub.



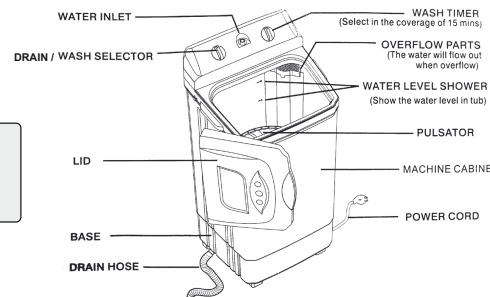
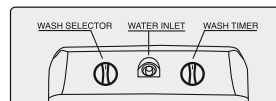
- Let water drain away from the drain hose thoroughly.



PRODUCT DESCRIPTION

Single Tub Washing Machine is the newest unit truned out by our factory, using the design of modern Industrial principle meets the requirements of markets. This product used circular design, the pattern of the whole body is succinct and clear in an integral whole, It has excellent washing performance and can satisfy consumers

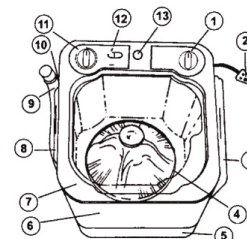
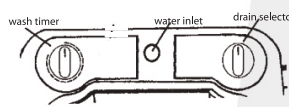
7.5 kg



PARTS DESCRIPTION

1. Drain selector
2. Power cord
3. Lid
4. Pulsator
5. Base
6. Tub
7. Control panel
8. Lid hanger
9. Drain hose
10. Hose hanger
11. Wash timer
12. Water inlet

5.2 kg



USE METHOD

PREPARATION BEFORE USE

1. Set the machine level
2. Connect the filter hose to water inlet and faucet.
3. Lay down the drain hose with its port toward the drainage way.
4. Switch the power.

NOTES

1. Please use three-wire plug and corresponding socket. Be sure the ground connection reliable.

PREPARATION BEFORE USE

1. When washing soiled cotton or linen fabric, at first wash them in clean water for 2-3 minutes, and drain the dirty water, then wash them in water with detergent, so as to reduce the dosage of detergent and improve the washing effect.
2. Add a little detergent on shirt cuffs, collars and other heavily soiled place, rub them by hands or brush.
3. Use liquid soap or high-efficiency synthetic detergent with less foam.
4. Using warm water may improve the washing effect.

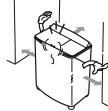
PRODUCT INSTALLATION

Installation area

- Set on flat and firm floor.
- Incorrect installation may cause severe noise and break down.

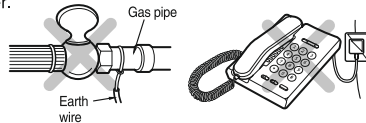


- Maintain more than 10 cm. between the side of drain hose and the wall.
- A carpet must not obstruct the ventilation openings.



Connecting the earth wire

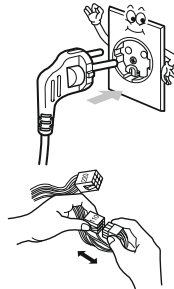
- Install the earth wire to prevent short-circuit due to leaking current and electric shock.
- It is attached at the back of the washer. Connect it to the metal water pipe. If the water pipe is made of plastic, it does not have the earth effect.
- Do not connect the earth wire to the gas pipe, lightning arrester, telephone connector, etc.



※ Warning-the appliance with two-pronged plug must be grounded.

Connecting the power plug

- Insert the power plug into the outlet.
- Before connecting the power plug, check if the voltage setting of the washer matches the outlet voltage.
- If AC outlet with ground terminal is used, grounding is not needed. If not, never forget earthing (earthing method above).
- The appliance must be positioned so that the plug is accessible.

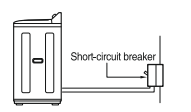
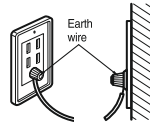
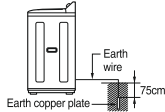


Voltage Change (only for dual voltage)

This washer is assembled for 230V, but can be changed from 230V to 110V. Check your electrical source and follow the diagram below to convert voltage.

Other earthing method

- After connecting the earth wire to the earth copper plate, bury it at least 75cm deep under the wet ground.
- Connect to the earthing-only outlet.
- When installing it in an area where earthing is not possible, purchase a short-circuit breaker connect it to the outlet.



Care and Maintenance

- Pull out the power cord, hang it on the link at the back of the machine.
- Drain, the water from inner tub, then turn the "wash selector" to "normal". Please pay more attention in winter.
- Scrub the washing machine. Hang the drainhose at the side of the machine.
- Remove the filler hose. Pour out the water, then put it in the inner tub.
- Cove the lid and put the machine in dry and ventilate place.

E-WASTE GUIDELINES

Declaration of Conformity with the requirements of the E-waste (Management) Rules, 2016. The Product is in conformity with the requirements of the reduction of hazardous substances of the E-waste (Management) Rules, 2016. The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the E-waste (Management) Rules, 2016:

- Lead (Pb) – not over 0.1% by weight;
- Cadmium (Cd) – not over 0.01% by weight;
- Mercury (Hg) – not over 0.1% by weight;
- Hexavalent chromium (Cr⁶⁺) – not over 0.1% by weight;
- Polybrominated biphenyls (PBBs) – not over 0.1% by weight;
- Polybrominated diphenyl ethers (PBDEs) – not over 0.1% by weight

For the purpose of recycling to facilitate effective utilization of resources, please return this product to a nearby authorized collection center, registered dismantler or recycler, or "Empire Home Appliances Pvt. Ltd." service center when disposing of this product. Please see the www.gemindia.in website



EMPIRE HOME APPLIANCES PVT. LTD.
1/7, WEST PATEL NAGAR,
OPPOSITE METRO PILLAR 205, DELHI-110008.

How to Wash

WASH:

- Set the "wash selector" to "Normal" or "Gentle".
- Put the laundry into the wash tub, select the water level according to the weight and material of the laundry.
- Put proper detergent into the wash tub.
- Select the washing time according to wash material and dirtiness. turn wash timer knob, then begin washing (Table 2)
- When the washing finished, set the "wash selector" button back to "drain" to drain out the dirty water, take out laundry and twist them dry.

RINSE:

- Please do as 2.4.5. Steps for several times except for putting detergent. The time of rinse please see table 2.

WEIGHT OF OTHER COMMONLY USED CLOTHES

1. Dhotee	215 gms
2. Woolen sweater	300 gms
3. Shawl	375 gms
4. Pillow cover	100 gms
5. Bed sheet	500 gms
6. Lungi	150 gms

- Remove pins, Hair pins, coins from clothes before putting into the Tub.
- Judge load by ensuring free rotation of the cloth load within the tub.
- Soak the clothes in detergent water for 30 minutes, for better results.

WASH LOAD CHART

Approx weight of clothes normally used			
Daily wear	Childrens Dress	Office Dress	Casual wear
20gms 100gms 80gms 50gms 70gms	250gms 200gms 350gms 300gms	700gms 500gms 500gms	400gms 500gms

LAUNDRY GUIDE

TABLE 1. DETERGENT GUIDE

WASH LOAD FOR 5.2 kg	1.2 kg	1.2~2.5 kg	2.5~3.8 kg	3.8~5.0 kg	5.0 kg or ABOVE
Water Level	Min.	Low	Medium	High	Over Flow
Amount of concentrate Detergent	20 gm	30 gm	40 gm	50 gm	60 gm
Amount of Softener	20 ml	25 ml	30 ml	35 ml	40 ml
Amount of Water	12 Ltr	20 Ltr	35 Ltr	50 Ltr	56 Ltr

WASH LOAD FOR 7.5 kg	1.2 kg	1.2~2.5 kg	2.5~3.8 kg	3.8~5.0 kg	5.0 kg or ABOVE
Water Level	Min.	Low	Medium	High	Over Flow
Amount of concentrate Detergent	30 gm	40 gm	50 gm	60 gm	70 gm
Amount of Softener	25 ml	35 ml	45 ml	55 ml	65 ml
Amount of Water	25 Ltr	40 Ltr	55 Ltr	70 Ltr	78 Ltr

Table 2- LAUNDRY GUIDE

Amount of Laundry	Clothes		Synthetic Fiber	Cotton	Heavy Stained Clothes
	System				
1.2 ~ 2.5 kg	Washing Time	2~5 minutes	7~10 minutes	10-15 Minutes	
	Wash Selector	GENTLE	NORMAL	NORMAL	
2.5 ~ 3.8 kg	Washing Time	7~10 minutes	10~15 minutes	10~15 minutes	
	Wash Selector	GENTLE	NORMAL	NORMAL	
3.8 kg and above	Washing Time	10~15 minutes	10~15 minutes	10~15 minutes	
	Wash Selector	GENTLE	NORMAL	NORMAL	

TROUBLESHOOTING GUIDE

Before Requesting Service

Problem	Checking point
Motor does not operate,	<ul style="list-style-type: none"> Is the power cord firmly plugged in? Is the timer turned to a suitable point except "OFF" ?
Spin dryer basket does not operate.	<ul style="list-style-type: none"> Is there any clothing dropped between the basket and tub? Is the spin dryer cover closed? Is the laundry gathered to one side of the spin dryer basket?
No draining For Non-Pump Model For Pump Model	<ul style="list-style-type: none"> Is there lint stuck in the plunger valve? Is the end of the drain hose guide located at an exceed height? Is the drain pump operated?